

#### **TELECOMMUNICATIONS DIVISION**

# AGENCY TELECOMMUNICATIONS REPRESENTATIVE BULLETIN 05-04

DATE: May 31, 2005

SUBJECT: RATE REDUCTIONS AND MODIFICATIONS TO THE CALNET CONTRACT

# **ACTION:**

The Chief Agency Telecommunication Representative (CATR) should provide this information to all agency/department staff that audit telecommunications bills and who use the services mentioned in this bulletin.

#### **BENEFITS:**

Amendment 17 of the <u>Cal</u>ifornia Integrated Information <u>Net</u>work Master Service Agreement CNT-001 (CALNET contract):

- Eliminates Carrier Access Charges (CAC), creating cost savings to customers
- Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) service is now available from MCI
- Reduces rates for existing Audio Conferencing services
- Adds new Audio Conferencing features at competitive rates

## **KEY POINTS:**

CALNET Amendment 17 was recently approved and includes the following:

- Elimination of CAC effective June 1, 2005.
- **ISDN PRI** services may now be purchased from MCI in addition to SBC.
- Audio Conferencing rate reductions:
  - Reduces Toll Free Meet Me Domestic Unattended rates from 24 to 11 cents per minute.
  - Reduces Toll Meet Me services from 16 to 8 cents per minute.
  - Eliminates cancellation and overbooking charges, non-recurring charges for Frame Relay and Asynchronous Transfer Mode (ATM) Internet Access, and non-recurring charges for SBC dedicated Internet Access.
- **New** Audio Conferencing services including:
  - Adds Toll Meet Me Instant Meeting, which allows Audio Conferences at any time without a reservation.
  - Adds Net Conferencing services, including Net Conferencing Replay, and related features.

# ATR BULLETIN 05- 04 Rate Reductions and Modifications to the CALNET Contract

### **BACKGROUND:**

Significant modifications to the CALNET contract have been incorporated via Amendment 17 that reduce costs and increase services. The amendment eliminates the CAC charges that were applied to several services, and that are usually shown under the miscellaneous section of the SIBS invoice. The ISDN PRI service, allowing high-speed multi-purpose switched access digital interface, may now be purchased from MCI or SBC. Audio Conferencing services were made more competitive by reducing rates, adding new features, expanding domestic service locations, and adjusting rates on international service.

For more details on Amendment 17, see the complete amendment at <a href="www.calnetinfo.com">www.calnetinfo.com</a>. Click on "Contract" in the left navigation bar for a list of Amendments. Modifications are also reflected under "Products, Services and Pricing". For product modifications, select (Rider B) Full Product Descriptions. For contract rates, select (Rider C) Rate Tables.

To view previous ATR bulletins, refer to the DGS Telecommunications website at <a href="http://sequoiapacific.dts.ca.gov">http://sequoiapacific.dts.ca.gov</a> (click on Network Publications on the right side of the page, then scroll down to the ATR bulletins).

For questions regarding this bulletin or other telecommunications issues, please call the DGS-TD Resource Communications Center at (916) 657-9903 (CALNET 8-437-9903), and ask to speak to a Customer Account Manager.

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